



User's manual
Part 2

Big button telephone 915



For Customer Service or product
information, visit our website at
www.telephones.att.com
or call **1 (800) 222-3111**

Please also read
**Part 1 — Important
product information**



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or call **1 (800) 222-3111**

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Before you begin

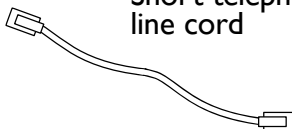
Parts list

Your box should include:

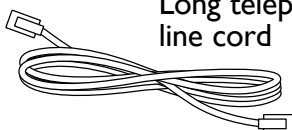


This user's manual

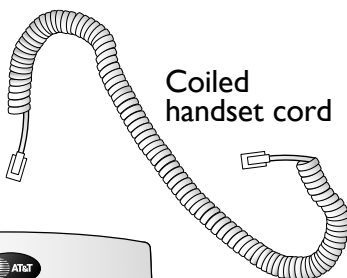
Short telephone line cord



Long telephone line cord



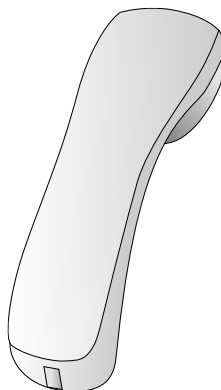
Coiled handset cord



Base unit



Handset



Installation

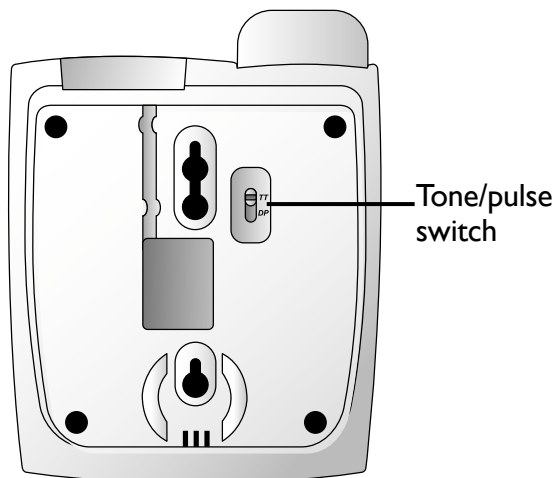
Table/desk installation

1. **Install batteries** to provide power for the lighted dial pad. Press the battery cover tab and remove the cover. Install four new alkaline AA batteries (not included). Be sure to follow the polarity guide in the battery compartment. Replace the cover.

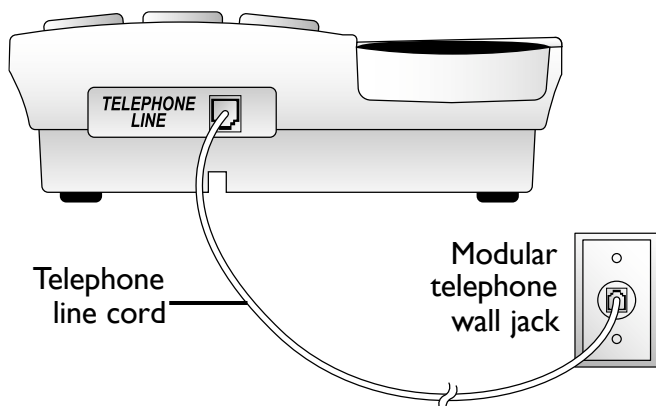


- Ⓢ **NOTE:** The batteries are needed for the lighted dial pad to work. Replace the batteries when the lighted dial pad is dim or unlit in a dark room. Replace the batteries only with four new alkaline AA batteries.

2. **Set the tone/pulse switch.** If you have touch tone service, set the switch to **TT** (tone). If you have dial pulse (rotary) service, set the switch to **DP** (pulse).



3. **Connect the handset to the telephone.**
Plug the coiled cord into the handset jack on the left side of the base unit. Plug the other end of the coiled cord into the handset, then hang up.
4. **Connect the long line cord to the telephone and a modular wall jack.**

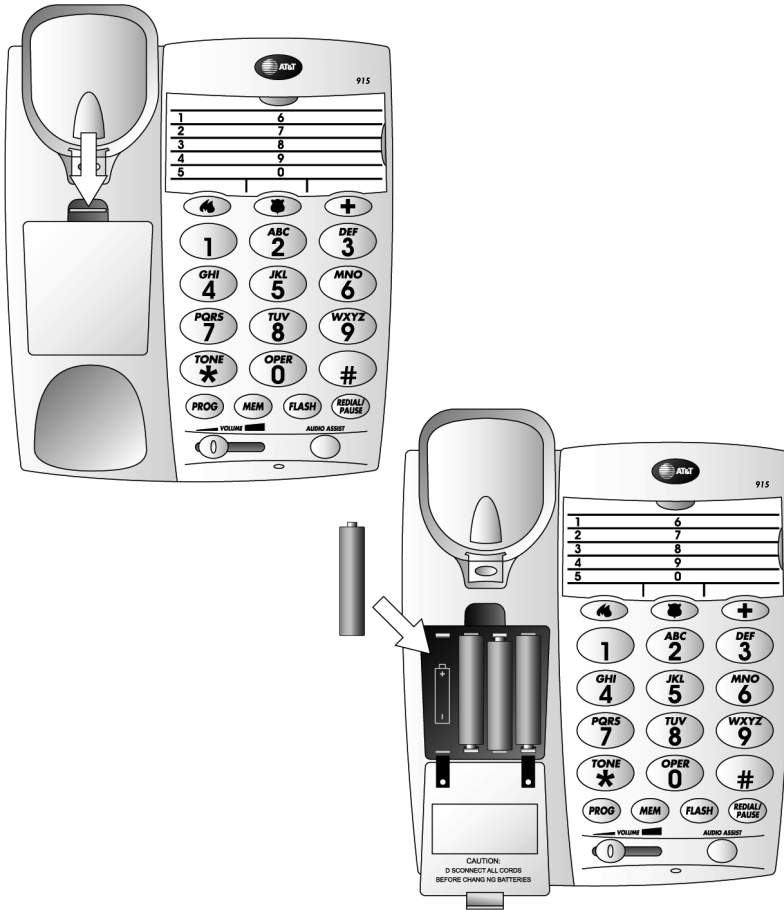


5. Check for dial tone.

Lift the handset and listen for a dial tone. If you cannot hear a dial tone, slide the **VOLUME** switch to the right. If you still do not hear a dial tone, see the **In case of difficulty** section beginning on page 15 of this user's manual.

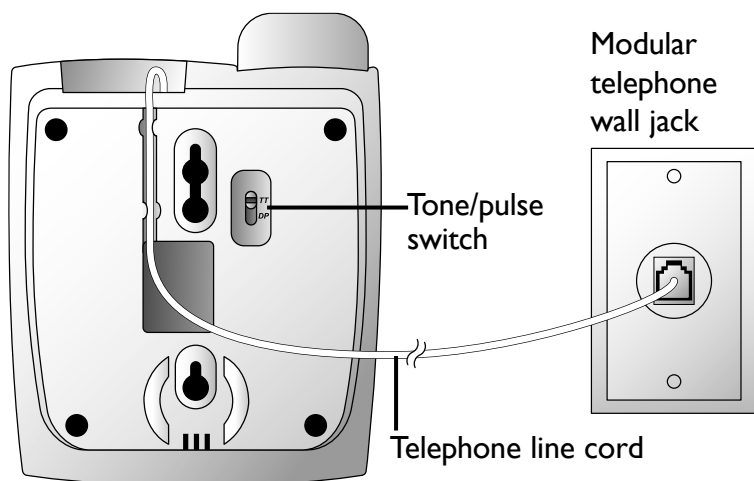
Wall installation

1. **Install batteries** to provide power for the lighted dial pad. Press the battery cover tab and remove the cover. Install four new alkaline AA batteries (not included). Be sure to follow the polarity guide in the battery compartment. Replace the cover.



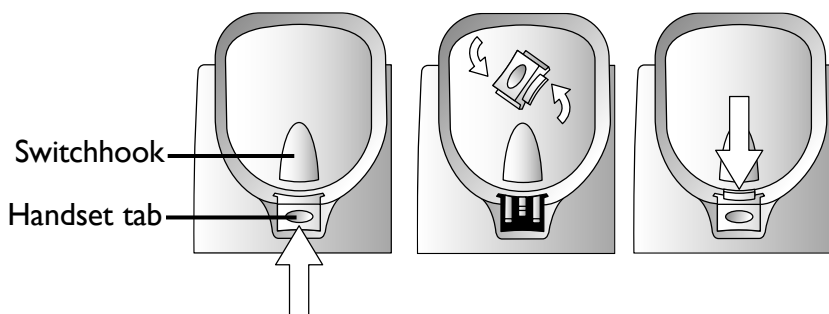
- Ⓢ **NOTE:** The batteries are needed for the lighted dial pad to work. Replace the batteries when the lighted dial pad is dim or unlit in a dark room. Replace the batteries only with four new alkaline AA batteries.

2. **Set the tone/pulse switch.** If you have touch tone service, set the switch to **TT** (tone). If you have dial pulse (rotary) service, set the switch to **DP** (pulse).
3. **Connect the short line cord to the telephone.** Plug the line cord into the jack labeled **TELEPHONE LINE** and thread the cord through the tabs under the phone as shown.



4. Reverse the handset tab.

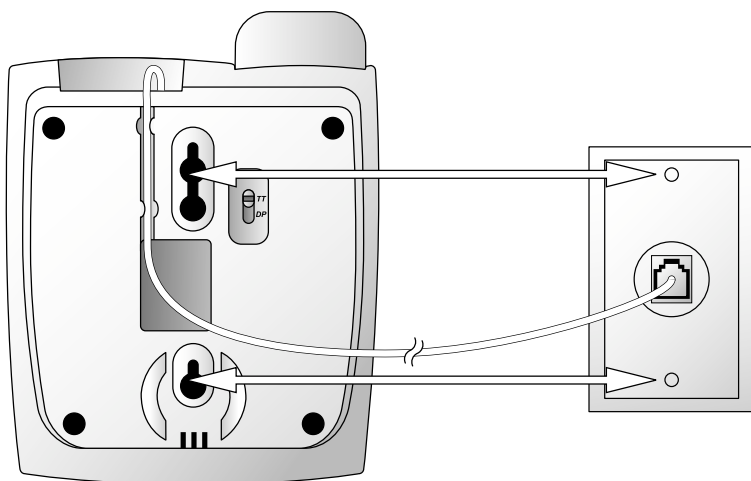
This tab holds the handset when you hang up. Hold down the switchhook, and slide the tab up and out of its slot. Turn the tab so that the end with the hook is up. Then hold down the switchhook while you insert the tab back into its slot.



5. Connect the handset to the telephone.

Plug the coiled cord into the handset jack on the left side of the base unit. Plug the other end of the coiled cord into the handset, then hang up.

6. Connect the line cord to a modular wall jack and mount the phone on the wall jack as shown.



Make sure the cord snaps firmly into place. Place the phone on the wall jack mounting studs and pull down until it is held securely.

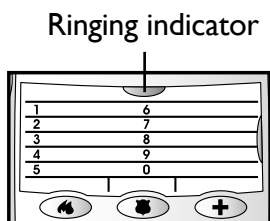
7. Check for dial tone.

Lift the handset and listen for a dial tone. If you cannot hear a dial tone, slide the **VOLUME** switch to the right. If you still do not hear a dial tone, see the **In case of difficulty** section beginning on page 15 of this user's manual.

Telephone operation

Make a call

Lift the handset. When you hear a dial tone, dial using the dial pad or memory buttons.



Answer a call

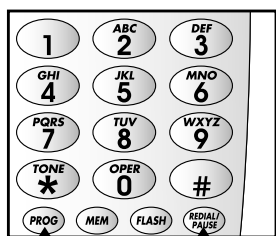
When you hear the phone ring and the ringing indicator turns on, you have an incoming call. Lift the handset to answer the call.

Ringing indicator

The ringing indicator is lit when you have an incoming call. It is off when the phone is not ringing.

End a call

Hang up the handset.



Redial

The last number dialed at this phone is stored in redial memory. To dial that number, lift the handset and listen for the dial tone, then press **REDIAL/PAUSE**. The number is dialed automatically.

🎯 **NOTE:** Redial memory can store up to 32 digits. If the last number dialed was longer than 32 digits, nothing will be stored. If you press any numbers while using the redial feature those new numbers will be stored in redial and replace the previous one.

Erase redial

You can erase the redial memory for privacy. Lift the handset. Press **PROG** then press **REDIAL/PAUSE** and hang up.

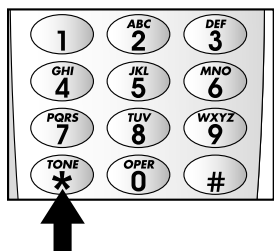
— **OR** —

Lift the handset. Press any key, then hang up.



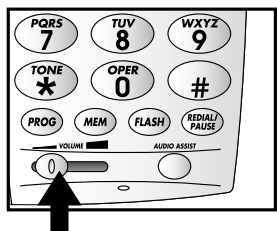
Flash

Press **FLASH** to access call waiting or any other phone company subscriber services as described by your telephone service provider.



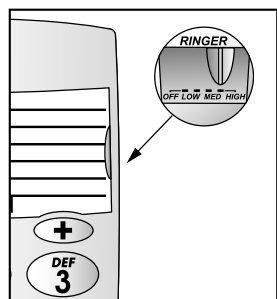
Temporary tone dialing

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call by pressing **TONE ***. All keys pressed after this will send touch tone signals. The phone returns to dial pulse when you hang up.



Handset volume

Slide the **VOLUME** control on the phone to adjust the volume of what you hear through the handset. Slide the control left to decrease volume or right to increase volume.



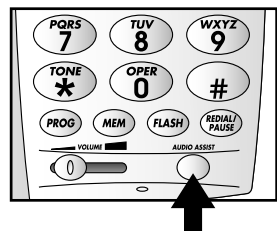
Ringer volume

Use the **RINGER** switch on the right side of the phone to set the ringer volume to **OFF**, **LOW**, **MED** or **HIGH**.

If you set the switch to **OFF**, this phone will not ring when you have an incoming call.

This phone has an extra loud ringer.

Set the switch to **HIGH**, if you want to use the extra loud ringer volume.

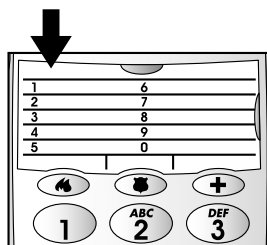


AUDIO ASSIST™

Some voices will sound louder and clearer when you press **AUDIO ASSIST** while you are on a call. Press **AUDIO ASSIST** again to turn the feature off. This feature automatically turns off when you hang up. You must press **AUDIO ASSIST** every time you want to use this feature.

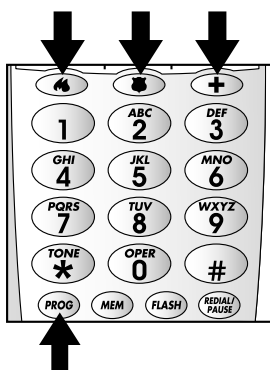
Telephone memory

This telephone can store 13 telephone numbers, each up to 16 digits long. You can dial numbers stored in memory by pressing one or two buttons.



Directory card

Lift the plastic cover off the directory card to write the numbers (or names) stored in telephone memory on the card. Then replace the cover.

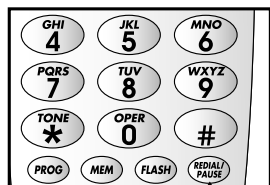


Store a number in memory

1. Lift the handset.
2. Press and release **PROG**.
3. Dial the telephone number (up to 16 digits).
4. Press and release **PROG**.
5. Press the memory location where you want to store the number (☐, ☐ or ☐ for one-touch dialing, or 0 - 9 for two-touch dialing).
6. Replace the handset.

Ⓢ **NOTE:** With the handset lifted, you have limited time to store a number. If you take too much time, you may hear a recorded message from your phone company.

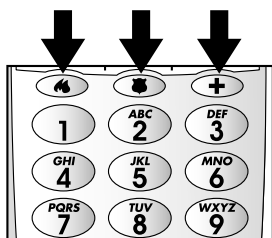
Store a pause in a memory number



Press and release **REDIAL/PAUSE** once to store a three to four second pause in the dialing sequence. Each additional press will add another three to four second pause.

🎯 **NOTE:** Each three to four second pause counts as one digit when storing numbers in telephone memory.

Dial a number in one-touch memory



To dial a number stored in memory locations , or :

1. Lift the handset and wait for a dial tone.
2. Press the memory button (, or) where the number is stored. The number is dialed automatically.

Dial a number in two-touch memory



To dial a number stored in a two-touch memory location (**0 - 9**):

1. Lift the handset and wait for a dial tone.
2. Press and release **MEM**, then press the memory button (**0 - 9**) where the number is stored. The number is dialed automatically.

Erase a memory number

To erase a memory location, store a different telephone number in the same location.

General product care

To keep your phone working and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the phone and/or other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship it at a later date.

Technical specifications

REN	I.3B
Power	Four AA batteries are required for backlighting. Phone must also be connected to telephone line for all features to work.
Line feed voltage	48V \pm 2V
Line loop current	18mA to 100mA
Ringer levels	Off = 0dB HI = 85dB
Compliance	FCC and UL approved
Memory	One-touch memory: 3 Memory locations, 16 digits per location Two-touch memory: 10 Memory locations, 16 digits per location

In case of difficulty

If you have difficulty operating this phone, try the suggestions below. For Customer Service, visit our website at

www.telephones.att.com or call **1 (800) 222-3111**.

In Canada, please call **1 (866) 288-4268**.

Please retain your receipt as your proof of purchase.

To purchase accessories or replacement parts, please contact customer service through the above website or telephone number.

Telephone operation

Problem

No dial tone

Solution

- Make sure all plugs are connected properly. Inspect the line cord connections at the modular jack and at the telephone. Also inspect the coiled handset cord connections at both ends.
- Unplug the telephone and connect it to another modular jack. If it still does not work, and other telephones in your home are working, the problem is with this telephone.

Problem

Telephone does not ring

Solution

- Make sure the **RINGER** switch is not set to **OFF**.
- If there are several other telephones on the same line, try disconnecting some of the other telephones. Having too many telephones connected can also create problems such as low ringer volume or impaired sound quality during calls.

Telephone operation

Problem

Lighted dial pad is dim or does not work

Solution

- Make sure you have installed four fully charged AA batteries (not included) following the polarity guide in the battery compartment. (See **Installation** beginning on page 2 of this user's manual for details.)
- You may not be able to tell that the dial pad is lit unless the room is dark.
- In order to save the batteries, the lighted dial pad lights for a few seconds every time you lift the handset or press a button, and then goes out.

Telephone memory

Problem

Difficulty storing numbers in memory

Solution

- Make sure you are pressing the correct sequence of buttons for storing numbers.

Problem

Memory numbers are lost

Solution

- Make sure the line cord is connected, this phone retains numbers stored in memory for about thirty minutes if the line cord is disconnected.

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